



Gender-based Violence Readiness and Response: In-depth Interviews with Social Support Services

Demographic Information	
Date	
State	
LGA	

Before beginning the interview, read the consent form and obtain the participant’s consent to proceed with the interview. **DO NOT proceed without informed consent.** Inform the participant that you would like to start recording the interview & taking notes, and start the audio recorder.

Oral Consent

Hello, my name is _____, representing the Rural Access and Agricultural Marketing Project (RAAMP). I am interested in learning about some of the needs and concerns of people in this community. I’m especially interested in trying to understand some of the issues related to violence that women and girls, men and boys have to deal with here. I hope that your answers to my questions will help improve services for people in this community. I expect our discussion to last about 45 minutes to one hour.

Specifically, I am conducting an assessment of support services in this community for survivors of gender-based violence (GBV). Please note that I am not asking about your personal experiences with GBV. "Gender-based violence" is an umbrella term for any harmful act that is perpetrated against a person’s will and that is based on socially ascribed (i.e. gender) differences between males and females. It can include rape, unwanted sexual contact, intimate partner violence, domestic violence, physical abuse, emotional abuse, financial abuse, threats, and controlling behavior. It can also include trafficking women and girls for sex, female genital mutilation, child abuse, child marriage, forced marriage, and other forms of violence. Women and girls are disproportionately affected by GBV across the globe. Again, I am only interested about the issue and concerns of people in this community and not about you personally or about you being a Survivor of GBV.

During the interview, someone will make audio recording and take notes in order not to miss all the important points we will discuss. However, if you do not wish that the interview be recorded we will not. You may feel uncomfortable talking about some of the topics or your experiences. You are free not to answer any of the questions we ask, and you can stop your participation in the study at any time. Although we would appreciate your participation, you are free to decide not to participate. The study findings may contribute to efforts to improve GBV services.

You may call the lead local investigator Dr Adetiloye Oniyire (08034463508) or Chioma Oduenyi (08033392814), if you have questions or complaints about being in this study. If you have any questions about your rights as a research participant, you may also contact the local Ethics Committee which approved this study about any problems or concerns via Email: bauchismoh@gmail.com

ASK PARTICIPANT: Do I have your permission to continue?

Yes, consent is given → go to question 1

No, consent is not given → Interview with participant must END.

Interviewer’s Signature and date: (indicates respondent’s willingness to participate): -----

Ensure you interview the most informed staff of the facility.

Demographic Information	
Name of Organization	
Type of Organization (Circle one)	a. Governmental b. International NGO c. National NGO d. Community-Based Organization e. Faith-Based Organization f. Other (describe)
Target Populations (Circle all that apply)	a. Women b. Orphans and Vulnerable Children c. Adolescents and Youth d. People living with HIV e. Internally displaced populations f. People with disabilities g. Key Populations
Gender of Respondent	
Position of Respondent	
Name of Interviewer	

SECTION ONE: SCOPE OF THE PROBLEM AND HELP-SEEKING BEHAVIOUR

1. What are the situations that pre-dispose people to Gender based violence (GBV) in this community? (Probe: For example, poverty, restricted movement, culture, women’s status, etc.)
2. Which people are most at risk of GBV in this community? (Probe for groups of people)
3. What do people do to protect themselves from Gender base violence in this community?
4. What does the community do to protect people? (Probe for community institutions such as churches, mosques etc.)
5. Where do people most commonly seek help when they are exposed to gender-based violence?
6. Are there any individuals, organizations or service providers in this community that conduct GBV prevention? Please list them:

7. What are the primary problems survivors usually seek help for when they are not explicit in reporting GBV?
8. How do you care for survivors of GBV? (Probe for whether care is survivor centered or provider based)

SECTION TWO: CASELOAD PROFILE

1. What kind of services do you offer? For example, counseling, vocational training, literacy programs, income-generating activities, support groups, advocacy, etc.? Please tell me more about these
2. What forms of GBV do you attend to in this facility most often?
3. Can you briefly tell me what happened to those instances of GBV you attended to?

SECTION THREE: POLICIES, PROTOCOLS AND DATA

1. What policies, protocols, standard operating procedure, algorithm, flow chart, job aids or quality assurance standards does the facility use to care for sexual assault survivors or survivors of other forms of GBV?
2. What are some of the key components of empathetic counseling that are offered here? Probe: For example, active listening, non-judgmental counseling, validation of the survivor's experience, asking questions about safety, offering referrals, etc.
3. How do you make sure that no one has access to the survivor's personal and medical information outside of the providers directly involved in their care?

SECTION FOUR: INFRASTRUCTURE/SERVICE DELIVERY

1. Are there situations which this organization was not able to care for a GBV survivor? Please describe such situations?
2. How does the existing services to prevent GBV address needs of survivors who are living with disability?
3. How does this organisation ensure the privacy of survivors during GBV counseling?
4. Does your organization facilitate peer support groups? If yes, please describe in terms of population and operations (Meetings etc.)
5. Does this organization provide economic empowerment or livelihood activities for survivors? If yes (please describe, for example, income generating activities, vocational training, savings and loans clubs, literacy programs, civil society organizing/advocacy, etc.)
6. What mechanisms are available to ensure officer capacity and well-being? Probe: Training, resources, equipment e.g. electronic gadgets, welfare, self-care, etc.

SECTION FIVE: REFERRAL AND COORDINATION

1. Is there a standard referral pathway for GBV survivors/cases in your organization? If yes please describe it.
2. Have you ever referred a GBV survivor to organizations that provide legal advice and support to GBV survivors? If yes, in what ways do you believe these services were beneficial to the survivor?

3. Do you provide referrals for survivors to the police or other law enforcement agencies? If yes, what kind of services do they offer?
4. What is your impression of the ability of the law enforcement agencies and legal system here to respond compassionately to survivors and to provide them with justice?
5. Do you think economic empowerment programs benefit GBV survivors? If yes, in what ways?
6. Do you have any way to track whether a survivor has contacted the referral organization? If yes, please explain. Probe: For example, do you escort the survivor.

SECTION SIX: CHALLENGES/RECOMMENDATION

1. What are your main challenges in providing services to GBV survivors? Probe: issues specific to the agency like service constraint, funding, human resource, infrastructure, equipment, cultural resistance, political interference etc.
2. What are the gaps in GBV services provided in this community? (probe: quality service delivery)
3. How can efforts to prevent GBV be improved in this community?

Any other comments?

Thank respondent for taking time to participate in the interview and end interview.